

Buy-Sell Agreements for Investment Management Firms

An Ounce of Prevention Is Worth a Pound of Cure

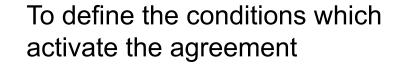
Matt Crow and Brooks Hamner Mercer Capital April 4, 2017



Why This Matters to You

Your buy-sell is essential to managing the ownership of your business

Every closely held business with multiple owners needs a functional buy-sell agreement



To describe the valuation process or procedure to be used

To address the funding of the transaction



Why This Matters to You

Shareholder agreements are particularly important to RIAs

RIAs Are Often Very Valuable

Worth so much no one can afford to buy them

RIAs Are Typically Owned by Unrelated Parties

Most private companies are family businesses

RIAs Typically Tie Equity Participation to Employment

Passive ownership is difficult unless the scale is very large



Why This Matters to You

Most RIA buy-sells are either out of date or otherwise inadequate

Formula Agreements

Poorly Worded

Who Will Value?

Never "Tested"

Some buy-sell agreements, even for RIAs, specify formula pricing mechanisms that create unintended winners and losers in the event of a transaction

Many disputes arise because of non-specific or contradictory language with regard to the valuation process or transaction procedure Even in cases where a buy-sell specifies that a third party is supposed to value the firm, the qualifications of the appraiser are not specified Most firms don't find out how their buy-sell operates until a transaction is in process, subjecting everyone to unneeded uncertainty



Formula Agreements





Why Not Use a Formula Agreement?

Don't RIAs "typically" sell for 2% of AUM?

	Firm A	Firm B
Assets Under Management	\$1,000,000,000	\$1,000,000,000
x Realized Fees	0.65%	0.30%
=Revenue / Management Fees	6,500,000	3,000,000
x EBITDA Margin	40%	15%
= EBITDA	2,600,000	450,000
Implied Value at 2% of AUM	\$20,000,000	\$20,000,000
Effective Multiple of EBITDA	7.7x	44.4x



Formula Agreement Case Study

Death of a founder

Firm: Mature \$2B RIA, mix of institutional and HNW clients

Situation: Founder dies unexpectedly holding 30% of common stock

Buy-Sell: Specifies that estate shares be redeemed at pro rata value, prepared by formula and approved annually by the board

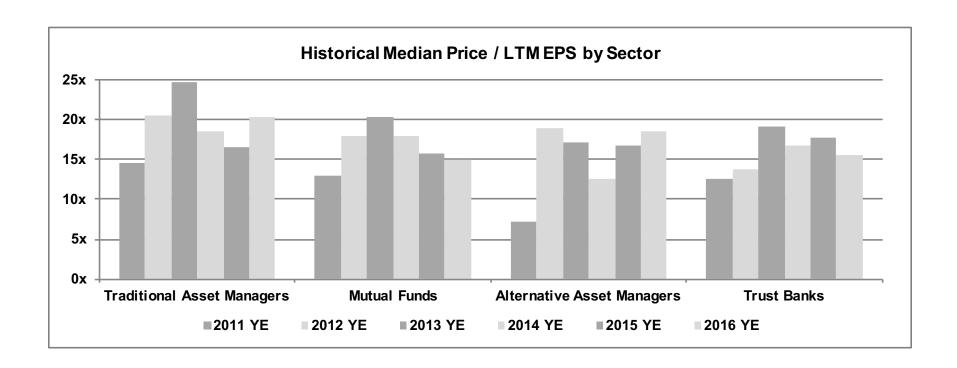
Our Involvement: Hired by the *estate* to ensure it was receiving adequate consideration pursuant to the buy-sell agreement

Outcome: Formula significantly overvalued founder shares, resulting in firm being obligated to pay about 50% of firm value for a 30% block. Fair to the estate, yes. But to the firm?



Formulas Have Many Limitations

Advice: Specify a third party, independent valuation





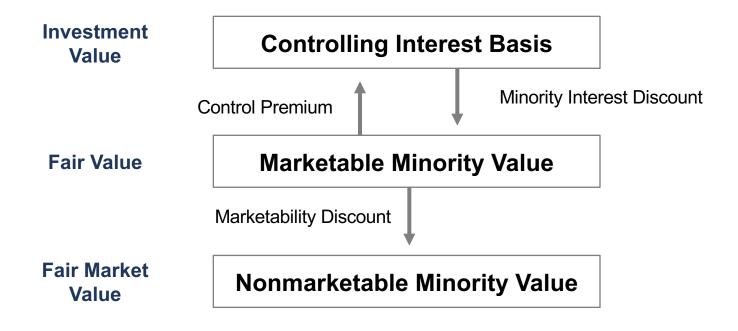
Watch Your Language





Why Language Matters

Standard of value often implies a certain "level" of value





Watch Your Language Case Study

Ambiguous terminology leads to costly arbitration

Firm: \$500 Million TrustCo, mostly HNW clients

Situation: ~40% shareholder acquires bank, triggering a forced sale of its interest in

TrustCo. Debate over whether or not this invokes dissenter's rights

Buy-Sell: Such a "transfer by operation of the law" requires TrustCo to buy out shareholder at "fair market price" (undefined)

Our Involvement: Hired by shareholder to establish "fair market price" of subject interest in TrustCo

Outcome: Arbitration panel decides "fair market price" was the average of our valuation and the TrustCo's (expert) valuation



Buy-Sell Agreement Specifics

Business Name	Usually obvious but needs to be defined for complex businesses with common ownership	
Business Interest Under Consideration	Usually dictates level of value (50% or more is typically control while less than 50% is often nonmarketable minority)	
Standard of Value	Needs to be specified (fair value, fair market value, etc.) and defined in the agreement	
Level of Value	Agreement needs to be clear on whether or not discounts for lack of control and/or marketability are applicable to the subject interest	
Effective Date	Especially important during volatile market conditions – often the day of or month/week preceding trigger event, but maybe later or as of some reporting period	
Type of Engagement	ent Dictates the scope of work (calculations, limited appraisal, appraisal)	



Appraiser Qualifications





Traditionally, There Are Two Kinds of Experts

Industry Expert

Regularly follows the industry

Understands industry concepts and terminology

Writes/speaks about industry trends

Transactions experience

Regularly provide advisory services to RIAs

See the market as typical buyers and sellers of interests in RIAs

Valuation Expert

Appropriate training and professional designations

Understanding of valuation standards and concepts

Sees the market as hypothetical buyers and sellers

Regularly values minority interests

Advises on buy-sell agreements

Defends work in litigated matters

Handles recurring valuation work for other clients



Qualifications Case Study

Two bad valuations don't average to make a good one

Firm: Established \$1B wealth manager

Situation: Disabled partner forced out by others

Buy-Sell: Specifies that each party is to hire an appraiser and if the values were more than 10% apart, a third appraiser was to be hired to develop a binding conclusion of value

Our Involvement: Hired to be the third appraiser

Outcome: Exiting partner hired boutique I-banker who doesn't do appraisals. Firm hired CPA appraiser with no industry experience. Conclusions differed by a factor of eight. Our conclusion was somewhere in the middle, which didn't stop *six years of litigation over the issue*



Qualifications Matter

Specify a credentialed appraiser with adequate industry experience

Professional Requirements

CFA credential from CFA Institute. Not an appraisal credential, per se, but at least indicates an appraiser has completed rigorous training in securities analysis relevant to the investment management industry. No continuing education required

ASA credential from American Society of Appraisers. 5 years experience, skills training and testing, ethics and valuation standards training. Requires continuing education

ABV credential from AICPA. Extensive training and education in valuation. No term of experience required. CPA pre-requisite. Requires continuing education

Practical Requirements

The 20,000 or so RIAs, independent trust companies, unregistered investment companies, and consultants all have unique business models, but an industry specialist should have enough experience to understand the particular economics of a mutual fund sponsor as opposed to, say, a venture capital manager



Qualifications Matter

How to specify the choice of appraiser in your buy-sell

Helpful

"An independent appraiser who is credentialed by a known professional business appraisal organization and who has experience in the valuation of investment management firms"

Not Helpful

"Arthur Andersen"



Checking on Your Buy-Sell for Value





Checking on Your Buy-Sell for Value

Considerations in determining the cycle for updates

So, How
Frequently
Should You Have
Your Firm
Valued?

Well...

How big is your RIA?

How many owners do you have?

Is your ownership held in a qualified plan?

Any outside (non-employee) shareholders?

How volatile is your AUM in aggregate?

How concentrated is your ownership?

How often do your shares transact?

Are you transitioning ownership?

How controversial is your value?



Case Study on the Wisdom of Testing a Buy-Sell

With no appraisal history, value expectations can vary wildly

Firm: Platform sponsor with several startup RIAs, less than \$500MM aggregate AUM. Startup mode but with blue-chip founders who had previous success with a similar model

Situation: Buyout of former minority partner with >10% stake. Huge disparity in perspective over success and prospects for the business, importance of previous capital raises to value

Buy-Sell: Confusing as to valuation process in the event the parties couldn't agree on a value. Court ordered jointly retained appraisal process to resolve valuation issue

Our Involvement: Mutually retained appraiser pursuant to court order

Outcome: Lengthy and expensive appraisal process involving both parties and their attorneys, in which both sides had numerous opportunities to offer their perspective. Seven figure litigation over a six figure subject interest



Testing Your Buy-Sell Agreement

...even if no one is buying or selling

The Appraisal
Process is
Valuable even if
No Transaction
is Pending

The valuation "checks" the buy-sell for any irregularities or inconsistencies in the agreement

The valuation helps identify who would do the work in the event of a transaction

The valuation manages the expectations of the parties to the buy-sell as to the process and the outcome

The valuation offers the opportunity to clear up language in the agreement or expectations in the minds of the parties when nothing is at stake

The appraisal can be a five-figure dress rehearsal to avoid a seven-figure argument in what might be the most momentous corporate issue your firm will ever face



Ownership Transition & Sustainability





Sustainability Drives Value

Books Practices Businesses Firms

Sole proprietors with less than \$250k in annual fees; valued at low revenue multiple due to key man risk and transferability concerns Usually one shareholder/key employee with support staff and some infrastructure; still heavily dependent on owner and difficult to transition Team of book builders/advisors with multiple owners; more fixed costs to lever off and drive profitability/value; can transition business to other owners/producers Diverse ownership with employee contracts and shareholders' agreements for key employees; defined succession plan; history of transitioning shares to younger staffers; often high profitability and enterprise value



Ownership Transition Case Study

Information about value makes transition more smooth

Firm: \$2.5 billion RIA founded in late 1960s

Situation: Majority owned by outside shareholders and founders with no involvement in this business

Buy-Sell: Specifies that existing employees can buy in at value determined by an independent appraiser on an annual basis

Our Involvement: Hired to be annual appraiser

Outcome: Business transitioned from 70% owned by founders/outsider parties to 70% employee ownership in just a few years through steady stream of transactions between the ownership groups



Questions?





About the Speakers



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Matt Crow is active in valuations related to asset management firms and also has broad industry experience in insurance, real estate investment ventures, and technology companies accumulated by working with hundreds of client companies during his tenure at Mercer Capital. Along with Brooks Hamner, Matt publishes research related to the asset management industry and is a regular contributor to Mercer Capital's blog, *RIA Valuation Insights*.

Matt provides corporate valuation services related to corporate planning and reorganization, transactions, employee stock ownership plans, and tax issues. He is also experienced in the valuation of intangible assets, options, and assets subject to specific contractual restrictions.



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Brooks Hamner is active in valuation work for asset management firms and has broad industry experience gained during his tenure with Mercer Capital. Along with Matt Crow, Brooks publishes research related to the asset management industry and is a regular contributor to Mercer Capital's blog regarding the asset management community, *RIA Valuation Insights*.

Circumstances giving rise to the engagements, Brooks is involved with include corporate planning, employee stock ownership plans, and estate and gift tax planning and compliance matters. In addition, he actively participates in projects in a litigated context.



About Mercer Capital

Mercer Capital provides asset managers, trust companies, and investment consultants across the nation with corporate valuation, financial reporting valuation, transaction advisory, portfolio valuation, and related services.

Mercer Capital is a full-service business valuation and financial advisory firm. We offer a broad range of services, including corporate valuation, financial institution valuation, financial reporting valuation, gift and estate tax valuation, M&A advisory, fairness opinions, ESOP and ERISA valuation services, and litigation and expert testimony consulting. We have provided thousands of valuation opinions for corporations of all sizes in a wide variety of industries.

For more information, visit <u>www.mercercapital.com</u>.